

CROWN MOTORS LTD.

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Press Release

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Status Update on Toyota 3rd Generation Prius Recall:
Over 95% with Appointment Made
45% with Upgrade Service Completed

In order to assure our Hong Kong customers and ensure their continued confidence in the safety and reliability of their vehicles, Crown Motors Ltd. (CML) has issued a recall on all 3rd generation Prius models sold in Hong Kong. This has been done in spite of the absence of any complaints or accident reports from local customers related to concerns expressed by Prius owners in other countries. CML has been contacting owners of the 3rd generation Prius in order to implement the Anti-lock Braking System (ABS) software upgrade service.

Only a week after the announcement of the recall, over 95% of customers (i.e. 257) have made appointments for the software upgrade service. Of these, approximately 45% of customers (i.e. 120) have already had the service carried out.

For enquiries, please contact one of our Service Centres or the Service Hotline on 2880 4101. The 1st and the 2nd generation Prius models are not involved in this recall.

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