

CROWN MOTORS LTD.

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Press Release

1st June 2011

A Recall for the 2001-2003 Toyota Prius (1st Generation) is Needed
To Replace the Fixing Nuts of Pinion Shaft in Electric Power Steering Gear Box

Crown Motors Ltd. (CML) has received notice from the manufacturer Toyota Motor Corporation (TMC) that some of the Toyota Prius (1st Generation) sold in Hong Kong (Production Period: 2001-2003) are needed to be recalled. There are 25 vehicles to be affected.

The recall is due to the inadequate fixation of the fixing nuts that secure the pinion shaft in the steering gear box, when the steering wheel is repeatedly turned to the full-lock position. The said issue will not affect the operation of the vehicle. When customers feel the steering becomes remarkably heavy, please stop the car in a safe area and immediately contact one of our service centres to arrange a service check-up.

CML will contact Toyota Prius (1st Generation) customers via letters and phone and implement the recall in accordance with TMC's guidance. No associated complaint and accident report is received regarding this issue.

For enquiries, please contact our Customer Experience Hotline at 2880 1395.

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